

The President's Executive Order 13607

"Principles of Excellence for Educational Institutions Serving Service Members,
Veterans, Spouses, and Other Family Members"
&
Department of Defense
Voluntary Education Partnership Memorandum of Understanding

Dixie State University has signed the Voluntary Education Partnership Memorandum of Understanding (MOU) and agrees to the Principles of Excellence established by Executive Order (EO) 13607.

The Principles of Excellence encourages and the Voluntary Education Partnership MOU requires schools to:

1. Prior to enrollment, provide students a personalized form covering the total cost of an educational program i.e. Program costs, student debt estimates, and Federal financial aid options upfront.
 - a. The Dixie State University (DSU) Veteran Success Center with the support from the Financial Aid office will create a Shopping Sheet estimating and addressing the costs and funding options for programs at DSU.
 - b. Also available is the Net Price Calculator: <https://financialaid.dixie.edu/net-price-calculator/>
2. Provide information to students who are eligible to receive veterans education benefits of the availability and potential eligibility of Federal financial aid before packaging or arranging private student loans or alternative financing programs
 - a. Qualified financial aid advisors can provide service members loan counseling prior to offering, recommending or dispersing Federal or private student loan programs please contact: email finaid@dixie.edu, Phone 435-652-7575.
 - b. The Director of Veteran and Military Services will provide veteran education benefits counseling. Contact information: Browning Building room 116, email: veterans@dixie.edu, phone: 435-652-7699.
3. End fraudulent and aggressive recruiting techniques and misrepresentation.
 - a. DSU does not support or condone fraudulent and aggressive recruiting practices. The University will continue to uphold our high recruiting standards. All recruiting emails sent by DSU have an "opt out" option which will stop any subsequent contact.
 - b. Policy 352 also indicates that commissions, bonuses or other incentive payment programs given to employees or contractors for the purpose of securing enrollments of Service members is banned.
4. Obtain the approval of the institution's accrediting agency for new courses or program offerings prior to enrolling students.
 - a. Dixie State University has been accredited by the Northwest Commission on Colleges and Universities since 1945, please visit the accreditation page for more information: <https://accreditation.dixie.edu/>

- b. Programmatic accreditation can be found at this site:
<https://accreditation.dixie.edu/specialized-program-accreditation/>
 - c. DSU receives accreditation of programs before any veteran or servicemember is enrolled into any program. All accredited programs are submitted to the VA for approval and DSU holds a current VA Form 22-1998 (WEAMS).
 - d. Additional requirements necessary to obtain credentials in a given program can be found in the University Catalog by major as a note under graduation requirements.
5. Accommodate service members and reservists to be readmitted to a program if they are temporarily unable to attend class or have to suspend their studies due to service requirements.
- a. Military service members and reservists will be readmitted to a program if they are temporarily unable to attend class or have to suspend their studies due to service requirements.
 - b. Dixie State University understands the pressures of deployment and have developed accommodations for individual deployments through the Leave of Absence program:
<https://registration.dixie.edu/leave-of-absence-and-scholarship-deferment-form/>
 - c. DSU will comply with Chapter 3 of Volume 2 of the Federal Student Aid Handbook
<https://ifap.ed.gov/fsahandbook/attachments/1819FSAHbkVol2Ch3.pdf>
 - d. For service members requiring short term schedule accommodations for military activities (drill, training, State emergency etc.) see the Veteran and Military Schedule Accommodations in our catalog: <https://catalog.dixie.edu/campusresources/veterans/>
6. Align institutional refund policies with those under Title IV, which governs the administration of Federal student financial aid programs.
- a. The tuition refund policy is established by the Utah Board of Regents and amended by each University to fit its programs. DSU will refund 100% of tuition and fees from day 1 through day 14, and 50% refund from day 15 through day 22.
 - b. DSU will refund DOD Federal tuition assistance according to the prescribed refund policy of each corresponding DOD component.
7. Provide education plans for all military and Veteran education beneficiaries.
- a. The Advisors from the various colleges and undeclared, will work with the Registrar's Office, the Director of Veteran and Military Services and available Degree Works Software to develop a complete education plan for their education objective.
 - b. The VA counselor will work with Chapter 31 recipients to outline additional program plans for educational and employment objectives.
8. Designate a point of contact to provide academic and financial advising.
- a. The Director of Veteran and Military Services provides initial academic and financial advising and can refer the student to other program advisors for specific program advising. See this website for contact information, guidance and procedures:
<https://veterans.dixie.edu/>
 - b. For academic advising, please select this link: <https://advisement.dixie.edu/advisors/>